

Frequently Asked Questions (FAQs)

Q: What changes are taking place with Pacific Coast Public Television Association?

A: The Pacific Coast Public Television Association (PCPTA) Board of Directors has been carefully evaluating its future in providing support of public television in response to regulatory decisions in Canada on the charitable status of organizations like PCPTA. As a result of these deliberations, PCPTA has determined that it will wind-down operations. Effective July 1, 2016, PCPTA will no longer be soliciting donations.

Q: Do I call the KCTS 9 office in Seattle if I have any questions? What is the number I call?

A: You can continue to call 604-685-7375 for the next several months, or you can call 1.800.937.5287.

Q: If I give money now to support KCTS 9, who do I make my cheque out to?

A: Until June 30, you can make your cheque out to PCPTA and you will receive a Canadian donation tax receipt. Starting July 1, 2016, you make your cheque out to KCTS 9.

Q: Do I need to pay in U.S. dollars to support KCTS 9?

A: No. You can make donations to KCTS 9 in Canadian dollars.

Q: Will I still get my Canadian tax receipt? If not, how is this receipted?

A: You will get a Canadian tax receipt for donations made through June 30, 2016. Beginning July 1, 2016, a U.S. tax receipt will be issued for donations to KCTS 9, which is not a registered Canadian charity. You may wish to consult your tax advisor to determine whether you will receive any tax benefits for your donation to KCTS 9.

Q: I'm a regular sustainer donor – giving \$xx monthly. What should I do now? For example, will I get a tax receipt?

A: PCPTA will continue to issue Canadian donation tax receipts to our sustaining donors for donations received until July 1, 2016, at which point we will assist you to transition to a KCTS 9 donor.

Q: When is the cut-off date to make a donation to get a Canadian donation tax receipt?

A: June 30, 2016.

Q: Who will issue my receipt for 2016?

A: The receipts for 2016 will be issued in the same way they are issued now.

Q: Will I be paying Canadian or American funds as of July 1, 2016?

A: You can continue to make your donation in Canadian dollars. Donations made after July 1, 2016 will receive a U.S. Tax Receipt for the converted amount of the donation.

Q: Who do I call if I have a problem with my donation or getting a receipt?

A: The best number to call is the Toll Free line: 1.800.937.5287.

Q: Will I still get my Viewer Guide?

A: Yes, if you are a current member of PCPTA or KCTS 9 you will continue to receive a Viewer Guide.

Q: Who do I call if I don't get my Viewer Guide?

A: The best number to call is the Toll Free line: 1.800.937.5287.

Q: Will you still have events in Vancouver and Victoria? If so, how will I hear about them?

A: Yes, we plan on continuing our engagement with the community. We will inform our members about these events via our web site, the Viewer Guide and with direct mailings. We look forward to continuing to dialogue with our loyal Canadian viewers.